

## Wadi Lahmy Azur Resort

Category	Telephone	Address	E-mail
3 STARS	+20 106 5514927 / 28	Berenice Road, 112 Km south of Marsa Alam, Red Sea - Egypt	wadilahmy@azur.travel
Reservation	+20 1065514922 / 23 / 27 /28	Berenice Road, 112 Km south of Marsa Alam, Red Sea - Egypt	wadilahmy@azur.travel

Website	Bank Details	Bank Name & Swift Code
<a href="http://www.azurhospitality.com">www.azurhospitality.com</a>	<b>L.E.</b>	100013399257
	<b>USD \$</b>	100013399284
	<b>Euro</b>	100013399292
		Account Name: Marina Benias for investment and tourism development - Commercial International Bank Marina Benias for investment  CIBEEGCX024

General Manager	Mr. Mostafa Fathy	E-mail: <a href="mailto:Mostafa.fathy@azur.travel">Mostafa.fathy@azur.travel</a>
Regional Commercial Director	Mr. Fathy Abaza	E-mail: <a href="mailto:f.abaza@azur.travel">f.abaza@azur.travel</a>
Financial controller	Mr. Hossam El-Nobi	E-mail: <a href="mailto:h.elnoby@azur.travel">h.elnoby@azur.travel</a>
Reservations	Reservation Team	E-mail: <a href="mailto:wadilahmy@azur.travel">wadilahmy@azur.travel</a>
Guest Relations	Guest Relation	E-mail: <a href="mailto:wadilahmy@azur.travel">wadilahmy@azur.travel</a>

### Distance

From Airport – Marsa Alam Airport	Km 180
From Down Town	Km 112
From Bernice Airport	Km 25

### Rooms

Total No. of Units	221
Total No. of Beds King Bed (88) – Twin Bed (266)	354

### Categories of Rooms

No. of Standard Rooms Pool View	66
No. of Sea Front Rooms (With Supplement)	48
No. of Sea View with Pool View Rooms	28
No. of Side-Sea View Rooms	14
No. of Deluxe Side-Sea View Pool View (With Supplement)	17
No. of Deluxe Garden View rooms (With Supplement)	16
No. of Standard rooms Garden view	32

### Room Facilities

	Av.	N/Av.		Av.	N/Av.
Air Condition	✓		Balcony / Terrace with table and chairs	✓	
Heating		✓	Toilet	✓	
Bathtub / Shower	✓		Hair dryer	✓	
Bidet		✓	Satellite TV	✓	
Mini Bar	✓		Mini Bar (Water)	✓	
Mini Oven		✓	Kettle/ Cups/ Tea/ Coffee	✓	
Local Telephone Calls (From Operator Room, Extra Charge)	✓		International Telephone calls (from Operator Room, Extra Charge)	✓	
Voltage	220V		Twin Bed	✓	
King Size Bed	✓		Extra Bed	✓	

<b><u>Hotel Facilities</u></b>	<b>Av.</b>	<b>N/Av.</b>	<b>Charge</b>	<b>Free</b>
Safe Deposit Box (In Reception and Rooms)	✓			✓
Wi-Fi	✓		✓	✓
Shops	✓		✓	
Laundry	✓		✓	
Shuttle Bus ( <i>Down Town</i> )		✓		
Car Parking	✓			✓
Car Rental		✓		
Doctor	✓		✓	
Currency Exchange Service		✓		
ATM Machine	✓			✓
Credit Cards ( <i>Visa, MasterCard</i> )	✓			
<b><u>Entertainment</u></b>				
Live Band		✓		
Animation Programs (weekly)		✓		
Folkloric Shows (weekly)		✓		
<b><u>Sports Facilities</u></b>				
Gym Room	✓			✓
Sauna		✓		
Steam Bath		✓		
Jacuzzi		✓		
Massage	✓		✓	
Air Hockey	✓			✓
Billiard	✓			✓
Baby foot	✓			✓
Horse Riding		✓		
Swimming Pool ( <i>Fresh Water</i> )	✓			
Swimming Pool ( <i>Sea Water</i> )		✓		
Heated Swimming Pool		✓		
Indoor Swimming Pool		✓		
Tennis Court		✓		
Speed ball	✓			✓
Squash Court		✓		
Volleyball court	✓			✓
Table Tennis	✓			✓
Water Sports Center		✓		
Pedal Boat		✓		
Banana Boat		✓		
Windsurf		✓		
Diving	✓		✓	
Snorkeling Equipment	✓		✓	
Bocce	✓			✓
<b><u>Beach &amp; Pool Facilities</u></b>				
Sun Beds	✓			✓
Sun Shades	✓			✓
Towels	✓			✓
Beach Volleyball Court	✓			✓
Beach Football Court	✓			✓

<b>Food &amp; Beverage facilities</b>	Av.	N/Av.	Charge	Free	<b>Kids Facilities</b>	Av.	N/Av.	Charge	Free
Bar (Alcoholic Drinks against Charge)	✓		✓		Kids Club	✓			✓
Snack Bar	✓				Kids Play Ground				
Breakfast	✓				Kids Pool	✓			
Lunch	✓				Kids Animation		✓		
Dinner	✓				Kids Menu		✓		
Specialty Restaurant		✓			Kids Restaurant Seat	✓			✓
Specialty A La Carte Menu	✓		✓		Baby Cot	✓			✓
Room Service	✓		✓		Baby Sitting		✓		
Discotheque		✓			<b>TV Channels:</b>			Av.	N/Av.
Oriental Corner	✓				Arabic Channels			✓	
Meeting Room		✓			English Channels			✓	
Bedouin Tent	✓		✓	✓	French Channels			✓	
					German Channels			✓	
					Russian Channels			✓	
<b>Total No. Of Restaurant</b>	<b>1</b>				Polish Channels			✓	
					Italian Channels			✓	

## Meals Schedule

Meal	Outlet Name	Working Hours		Operation days	Location	Service	Soft All Inclusive
		From	To				
<b>Breakfast</b>	Beach Restaurant	07:00	10:00	Daily	Beach	Open Buffet	Excluding Alcoholic beverages
<b>Lunch</b>	Beach Restaurant	13:00	15:00	Daily	Beach	Open Buffet	Local alcoholic beverages are served against extra charge
<b>Snacks</b>	Beach Bar	10:00	13:00	Daily	Beach	Snacks	Local alcoholic beverages are served against extra charge
	Pool Bar	10:00 16:00	13:00 18:00	Daily	Main Pool	Snacks	Local alcoholic beverages are served against extra charge
<b>Dinner</b>	Beach Restaurant	19:00	22:00	Daily	Beach	Open Buffet	Local alcoholic beverages are served against extra charge

## Bar Schedule

Outlet Name	Working Hours		Operation days	Location	Soft All Inclusive
	From	To			
Pool bar	10:00	Midnight	Daily	Main Pool	Local alcoholic beverages are served against extra charge
Beach bar	10:00	18:00	Daily	Beach	Local alcoholic beverages are served against extra charge

**Outlets opening days & hours can be changed according to seasonality & hotel occupancy**

## Hotel Rules & Policies:

### Restaurants Dress code:

The Wadi Lahmy Azur Resort enforces a strict dress code in all restaurants in order to maintain the highest standards of service to all guests of all nationalities. The following attire is expected to be worn:

#### Breakfast:

Shorts & sandals are allowed if worn with a decent shirt or polo shirt. Sleeveless shirts & beach/swimming wear is not allowed. Flexibility will be provided for children.

#### Lunch:

Shorts, sandals & covered beach wear are allowed. Men are requested to wear proper T-shirt, polo-shirts & dry shorts. Women must cover bikini / swimsuits with light summer dress or appropriate tops. Beach/swimming wear is not allowed.

#### Dinner:

“Smart Casual” Dress code. Men are required to wear shorts or trousers, decent shirts or polo’s, closed shoes or sandals. Women are required to wear dinner dress or equivalent attire. Beach wear is not allowed.

!!! Management will always advise guests of the dress code regulations when needed and expect cooperation in order to maintain the standards of quality in the property.

The Wadi Lahmy Azur Resort is an All-inclusive resort, providing a large choice of food & beverage to guests inside each outlet, taking out the food from the restaurants is strictly prohibited. In case of a special food request, this to be handled by the Restaurant Manager on individual basis & to be charged to the guest room.

### Swimwear rules for pools:

Appropriate swim attire is required to be worn in all resort swimming pools.

Cotton shorts or shirts, sport shorts, loose clothing, non-lycra bathing suits or similar items are not permitted.

Children in diapers are required to use waterproof protectors.

The above requirements are not applied along the beach coast